



TERMS OF SERVICE

These Terms of Service govern your use of the Exovera website and the purchase of online training courses provided via <https://exo-vera.com>.

1. Services Provided

Exovera provides digital online education services, including professional training courses delivered through an online Learning Management System (LMS). All courses are provided digitally. No physical goods are shipped.

2. Course Format

All courses are delivered in an online, self-paced format. Users may access course materials at their own pace within the access period.

3. Course Access Period

Access to all purchased courses is valid for twelve (12) months from the date of purchase.

All courses offered on the platform follow the same access period.

4. Certificates

A digital certificate of completion is issued upon successful completion of the course requirements.

5. Payments

All payments are processed online. Exovera acts as the merchant of record for all transactions.

6. Refunds

Refunds are governed by our Refund Policy.

7. User Responsibilities

Users are responsible for maintaining the confidentiality of their account credentials and for all activities conducted under their account.

8. Limitation of Liability

Exovera shall not be liable for any indirect, incidental, or consequential damages arising from the use of the platform.

9. Contact Information

info@exo-vera.com



REFUND POLICY

Exovera is committed to customer satisfaction. This Refund Policy outlines the conditions under which refunds may be granted.

1. Eligibility for Refund

A refund may be requested within fourteen (14) days from the date of purchase, provided that:

- course access has not been activated, or
- course usage or progress is minimal.

2. Non-Refundable Cases

Refunds may be declined if:

- the course has been substantially accessed or completed,
- the refund request is submitted after the 14-day period.

3. Digital Services

All courses are digital services. Once access is granted and the service is actively used, the service is considered delivered.

4. Refund Method

Approved refunds will be processed using the original payment method.

5. Contact

info@exo-vera.com



PRIVACY POLICY

This Privacy Policy explains how Exovera collects, uses, and protects your personal information.

1. Information We Collect

We may collect personal information such as name, email address, payment details, and usage data when you use our website or purchase our services.

2. Use of Information

Collected information is used to:

- provide access to courses,
- process payments,
- issue certificates,
- communicate with users,
- improve our services.

3. Cookies

We use cookies to enhance user experience and analyze website usage.

4. Third-Party Services

We may use third-party service providers, including payment processors and LMS platforms, solely for service delivery purposes.

5. Data Protection

We implement appropriate technical and organizational measures to protect personal data.

6. Contact

info@exo-vera.com